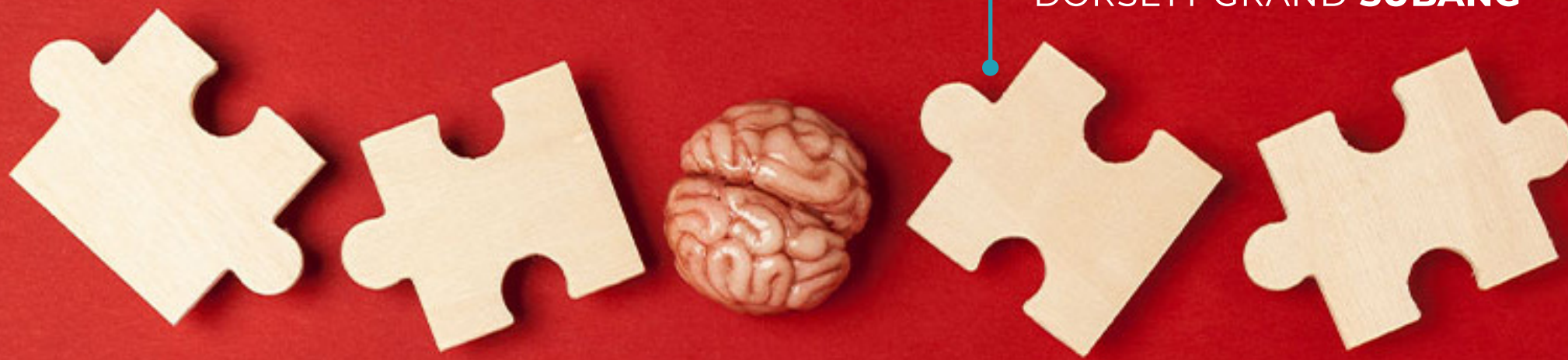


MAY
13-14

G HOTEL GURNEY **PENANG**

MAY
27-28

DORSETT GRAND **SUBANG**



A 2-DAY COURSE ON

Excellent Creative & Critical Thinking Skills for Problem-Solving

HIGHLIGHTS

Module 1: The Brain And The Mind

Module 2: How To Improve Creative Thinking Techniques At Work

Module 3: How To Apply Creative Thinking Activities?

Module 4: How To Make The Right Decision?

Module 5: Mind Vs. Action

Module 6: Add Value To Problem-Solving Skills

Module 7: Important Skills To Make Right Decisions

Module 8: Iq, Eq And Memory



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PERFORMANCE**

with the right learning experience,
bridging present and future
organizational needs.

OBJECTIVES

Creative and critical thinking skills are the most important technique when it involves problem-solving and decision-making at work.

Creative thinking techniques are used to look at the issue from different and creative angles, using the right tools to assess it and develop a plan. The focus on creativity and innovation is important because most problems might require approaches that have never been created or tried before.

Whereas critical thinking is required when a crucial decision at work is made. It is mainly based on the capabilities of creative and critical thinkers to solve problems, optimise resources, budgets, and attain corporate goals. Excellent customer relationships can also be attained by these 2 types of thinking which encourages staff to favour objective-logic over emotional responses.

By applying both thinking styles employees can evaluate information objectively, consider multiple perspectives, and analyse complex situations more effectively. It enables them to identify underlying assumptions, uncover biases, and assess the credibility and relevance of data and evidence.

BENEFITS

1. Polishes your creativity.
2. Stimulates Curiosity
3. Learn various creative thinking techniques.
4. How to improve decision-making.
5. Enhances problem-solving ability.
6. Understanding how to enhance creative thinking abilities.
7. How to combine critical thinking to analyse data and information accurately.

WHO SHOULD ATTEND

Suitable for all levels of staff

METHODOLOGY

This is a highly practical workshop with many hands-on activities to allow participants to experience what they learn immediately. Some of the methodologies used are:

- Problem analysis
- Case study role play
- Games
- Group discussion
- Lecture

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TRAINER'S PROFILE

MS. ANANTHY SANKARAN holds a B. Econs. (Business Administration) and Masters Degree in Civilization Studies (M.A.Civilization) from University Malaya. She is also a HRDC (Human Resource Development Council) certified trainer.

During her 14 years of experience as a Corporate Trainer (trained more than 2000 staff from various sectors), she has developed vast experience in the full spectrum of all Management Development areas. She also won the prestigious “Best In-house Trainer” award from a top-notch Training and Consultancy firm in the country.

She has traveled extensively to all parts of the country to conduct various “human behavioral” workshops to enhance peoples’ ability and attitude to perform better at the workplace. Her areas of expertise or most popular training workshops are Thinking Skills, Motivation, Communication, Leadership, Customer Service, Supervisory, Self-improvement, Change Management, Interpersonal Skills, Time Management, Teambuilding, Managerial/ Executive/Clerical Development, and many other Administrative Skills enhancement programs.

Ananthi has marketed, trained, coordinated and developed programs for multinationals and local conglomerates from various sectors such as CIMB, Maybank, Bank Rakyat, Malaysian Institute of Insurance(MII), MAA, Prudential, SME Corp, BP Chemicals, PERODUA, PROTON, NAZA Group, Titan Chemical, KFC, Khazanah Bhd, Brother Industries, Sheraton Hotel, Istana Hotel, IJM Properties Bhd, and many more.

Among many government bodies she has conducted successful in-house programs are; Jabatan Perdana Menteri, Jabatan Sumber Manusia, PSMB Bhd, PDRM, LHDN, PERKESO, TNB, MPSA, JPA and Jabatan Akauntan Negara to name a few.

Ananthi was on the panel of PERHEBAT (Perbadanan Hal-Ehwal Angkatan Tentera) trainer where she had conducted Entrepreneurship and Motivation programs for Cadets, Majors, and Colonels.

She has undertaken successful insurance merger projects such as MNI and Takaful whereby she was part of the “changing mindsets” team and conducted a series of “Managing Change” programs for more than 300 staff of different levels.

A few major training projects conducted by Ananthi include facilitating 400 Line Leaders from Perodua to enhance their core competency skills and forming a positive work culture for more than 200 staff of Naza Kia, Toyota Assembly, Proton, and Volvo.

Her success story also includes improved Corporate Communication skills for more than 300 staff of Titan Chemicals and part of the Supervisory program for UNIMAS Sarawak.

Her programs are easy to understand as she uses simple, interesting, and practical tools as methodologies in all training courses. It focuses on changing people’s mindsets to become more productive and proactive at work. All companies have seen positive results and many participants were happy to mention that some key concepts shared during the training sessions were able to change the way they think.

A firm believer in “Behind Every Successful Organization Is A Well-Trained Team of Committed People”, Ananthi conducts highly interactive programs, both in English and Bahasa Malaysia, to ensure productive, economic, and personal growth for all participants.

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DAY 1

| | |
|------|--|
| 0900 | MODULE 1: THE BRAIN AND THE MIND <ul style="list-style-type: none">• The Hardware and Software• 5 Segments and Functions of Brain• The Brain Food |
| 1030 | Morning Coffee |
| 1045 | MODULE 2: HOW TO IMPROVE CREATIVE THINKING TECHNIQUES AT WORK <ul style="list-style-type: none">• The Basis of Brainstorming• 6-3-5 Brainwriting Technique• Six Thinking Hats Technique• Mind Mapping Techniques |
| 1300 | Lunch |
| 1400 | MODULE 3: HOW TO APPLY CREATIVE THINKING ACTIVITIES? <ul style="list-style-type: none">• Brainstorming Current Challenges• How to be Bold to Share Ideas• Seeing Negativity from Positive Perspective• Understanding The Big Picture of Problems |
| 1530 | Afternoon Tea |
| 1545 | MODULE 4: HOW TO MAKE THE RIGHT DECISION? <ul style="list-style-type: none">• How to Become Critical Thinker• Critical Thinking Exercise• The Value of Analytical Thinking Skills• 7 Underlying Capabilities of Critical Thinkers |
| 1700 | End of Day 1 |

DAY 2

| | |
|-------|---|
| 0900 | MODULE 5: MIND VS. ACTION <ul style="list-style-type: none">• Mind and Life Experience• Factors Influencing the Way We Think• The Way We Perceive Knowledge |
| 1030 | Morning Coffee |
| 10.45 | MODULE 6: ADD VALUE TO PROBLEM-SOLVING SKILLS <ul style="list-style-type: none">• Re-look at The Goals and Results• Primary and Secondary Thinking Levels• How to Appy Problem Solving Techniques |
| 1300 | Lunch |
| 1400 | MODULE 7: IMPORTANT SKILLS TO MAKE RIGHT DECISIONS <ul style="list-style-type: none">• Emotional Thinking• Logic and Rationality• Positive and Constructive Thinking• Critical Thinking• Analytical Thinking |
| 1530 | Afternoon Tea |
| 1545 | MODULE 8: IQ, EQ AND MEMORY <ul style="list-style-type: none">• IQ and EQ At Work• How to Manage Your Emotions?• 5 Spectrum of Emotional Intelligence |
| 1700 | End of Course |

REGISTRATION FORM

Excellent Creative & Critical Thinking Skills for Problem-Solving

PLEASE TICK WHERE APPLICABLE

☐ 13-14 MAY PENANG

☐ 27-28 MAY SUBANG

HRD CORP CLAIMABLE COURSE: TRAINING PROGRAMME NO: 10001357289

COMPANY NAME

COMPANY ADDRESS

NATURE OF BUSINESS

MEMBER OF HRD CORP?

☐ YES

☐ NO

COMPANY SIZE

☐ 1-29

☐ 30-69

☐ 70-99

☐ 100-149

☐ 150-199

☐ 200+

CONTACT PERSON

TEL

MOBILE

EMAIL

APPROVING MANAGER NAME

TEL

MOBILE

EMAIL

DELEGATE 1 FULL NAME

POSITION

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DELEGATE 4 FULL NAME

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MOBILE

EMAIL

DELEGATE 5 FULL NAME

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TEL

MOBILE

EMAIL

COURSE FEES

The fee per person is RM1695.

The full fee is required with your registration. The fee includes luncheon, coffee / tea breaks, course manual, and certificate of completion.

2 persons registered are entitled to a 10% discount.

TERMS & CONDITIONS

1. Registration & Fees Policy.

Registration is confirmed once registration form is received via email. All Payments /Undertaking Letters / Local Order (LO) / Letter of Approval must be made available and presented prior to the course.

2. Cancellation Policy

Any cancellation must be received in writing within 7 working days prior to the course else full payment will be imposed. Any no-show by registered delegates will be liable for full payment of the course fees.

3. Disclaimer & Program Changes Policy

Trainmode Sdn Bhd reserves the right to amend or cancel the course due to circumstances beyond its control. We reserved the right to modify the advertised topics or course timing whenever necessary.

PAYMENT TRANSFER BANK DETAILS

Account name

TRAINMODE SDN BHD

Account number

14100015214

Bank Name

Hong Leong Bank Berhad

CONTACT US

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OUR LOCATIONS

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PENANG

10 Lorong Industri Impian Indah 1, Taman Industri Impian Indah, 14000 Bukit Mertajam, Penang

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